

Attention:

Please refer to the following URL which contains the documentation needed to assist with the completion of the Confidentiality and Security Agreement and Organization Registration forms:

http://www.ncmust.com/about/MUST_TRAINING_MANUAL.pdf.

If you will **not** be the Primary Administrator for your Organization **or** your Organization has already been registered, there is no need to continue. Please contact your Primary Administrator for further instructions or refer to Logging in (First Time Users) in Chapter 3: Logging Into MUST.

Registering your Organization

Registering your organization requires that the following prerequisites are satisfied:

- You must complete the **NCID** registration process to obtain your login credentials. Please refer to Chapter 2: Creating your user login.
- You must login to MUST at least once. Please refer to Logging in (First Time Users) in Chapter 3: Logging Into MUST.

After completing the above prerequisites, the Organization Primary Administrator is required to register the business entity. The Primary Administrator Role is granted to the user who initially registers the Organization. For more information, please refer to Chapter 5: Organization Registration.

This document contains two forms. **The Confidentiality and Security Agreement** and the **Organization Registration Form**. You are required to complete both forms and return them by fax to: **919-224-1072**

Important: If you are viewing the electronic version of this document, you can fill each field out using the input boxes next to each field. To print the form, simply select the Print button located on the top of this page. If you are viewing a printed copy, then please fill the form out using legible print.

After the forms submitted, they will be reviewed by the MUST Helpdesk. If information is missing or not accurate, the Primary Administrator will be contacted and asked to resubmit the forms. To avoid delays, please be sure to refer to the user documentation and complete the forms accurately.

Once the registration is approved, an email message will be sent to the email address of the user who registered the organization. The administrator will then be able to log into the application and create additional user roles for himself or approve users registering under the organization.

Please Note: Approval will be made within 24 hours of receipt. Not including weekends or holidays

If you have any questions, please submit an email to uspquestions@dhhs.nc.gov or call **919-813-5603**.



Confidentiality and Security Agreement
For Authorized Uniform Screening Entities - Uniform Screening Project
North Carolina Department of Health and Human Services - Division of Medical Assistance

The undersigned understand and agree that:

All Medicaid applicant and recipient names, Medicaid identification numbers, and medical claim information is confidential “protected health information” that may be used and disclosed only in accordance with NC Medicaid, DHHS, State, and federal laws and regulations, including the Health Insurance Portability and Accountability Act of 1996, P.L. 104-91, as amended (“HIPAA”), and its implementing regulations, 45 CFR Parts 160, 162, and 164. Furthermore, all social security numbers, employer taxpayer identification numbers, drivers license numbers, and any other numbers or information that can be used to access a person's financial resources are “personal identifying information” that may be used and disclosed only in accordance with N.C. Gen. Stat. §§ 75-60 through -65 (the NC Identity Theft Protection Act) and N.C. Gen. Stat. § 132-1.10. The Authorized Uniform Screening Entity (“Uniform Screening Entity”), its employees, agents, and contractors must protect all such information against theft and misuse.

The Uniform Screening Entity’s Manager (“Manager”), who may be the Uniform Screening Entity’s CEO, Executive Director, Office Manager, or Supervising Physician, must designate a staff member to serve as the Uniform Screening Entity’s Security Administrator (“Security Administrator”). The Security Administrator shall be responsible for managing user access to the Uniform Screening Entity’s automated resources. The Security Administrator may delegate any one or more of the Security Administrator’s privileges to other members of the Uniform Screening Entity’s staff.

Each of the Uniform Screening Entity’s employees, agents, and contractors shall have no more access to the Uniform Screening Entity’s automated resources than is necessary for that individual to perform his or her duties. Each individual’s access shall be modified or terminated within 48 hours after any change in employment, including promotion, demotion, transfer, resignation, termination, or leave of absence, that renders the pre-change level of access inappropriate.

Logon identifiers and passwords must uniquely identify each user. Logon identifiers and passwords shall be confidential and shall not be divulged or shared. It is a violation of federal and state laws, regulations, and policies to divulge or share logon identifiers and passwords.

The Uniform Screening Entity’s Manager and Security Administrator shall ensure that the Uniform Screening Entity adopts written policies and procedures that protect the security and confidentiality of individually identifiable health information and personal identifying information when that information is stored, viewed, and circulated on paper (including delivery by U.S. mail and overnight express) and when it is stored, viewed, and transmitted electronically (including transmission by fax and internet). These policies shall provide that the Uniform Screening Entity’s employees, agents, and contractors shall not remove individually identifiable health information and personal identifying information from the Uniform Screening Entity’s secure premises except to transport the information to and from screening locations. When removed from the Uniform Screening Entity’s secure premises, paper records shall be secured in a locked brief case or file box (when not in use) and electronic records shall be encrypted or password-protected. These policies shall also provide that the Uniform Screening Entity’s employees, agents, and contractors shall not access the on-line screening tool from any

location other than the Uniform Screening Entity's secure premises or screening locations. The Manager and Security Administrator shall ensure that the Uniform Screening Entity's employees, agents, and contractors follow these written policies and procedures.

The Uniform Screening Entity shall promptly notify NC Medicaid in writing of any unauthorized disclosure or misuse of any protected health information or personal identifying information. If the Uniform Screening Entity discovers a security breach, as that term is defined in N.C. Gen. Stat. § 75-61, the Uniform Screening Entity shall notify all affected persons as required by N.C. Gen. Stat. § 75-65.

The signatures of the Uniform Screening Entity's Manager and Security Administrator signify that they have read this Agreement; that they understand the Uniform Screening Entity's duty to protect the confidentiality of protected health information under HIPAA and to protect the confidentiality of personal identifying information under the NC Identity Theft Protection Act; and that they understand their personal obligations under this Agreement.

The Security Administrator shall review the terms of this Agreement with each of the Uniform Screening Entity's employees, agents, and contractors before granting the employee, agent, or contractor access to the Uniform Screening Entity's automated resources.

The Uniform Screening Entity and NC Medicaid shall each retain a copy of this Agreement for the purposes of federal and State audits.

The Uniform Screening Entity shall submit a new Confidentiality and Security Agreement to NC Medicaid no later than seven calendar days after the Uniform Screening Entity appoints a new Manager or Security Administrator.

Check this box if this Confidentiality and Security Agreement identifies a new Manager:
Check this box if this Confidentiality and Security Agreement identifies a new Security Administrator:

Authorized Uniform Screening Entity's Name:

Authorized Uniform Screening Entity's Street Address:

Authorized Uniform Screening Entity's City, State and Zip Code:

Telephone Number: Fax Number:

Security Administrator's Printed Name:

Security Administrator's Signature: Date:

Uniform Screening Entity Manager:

CEO/Executive Director/Office Manager/Supervising Physician

Manager's Signature: Date:

For Internal Use Only:
Authorized Uniform Screening Entity's Organization Registration Code (ORC #)

Please Note: If you are registering a new Organization, you are also required to submit the Organization Registration Form.

If you are only changing the Security Administrators information, then you only need to submit the Confidentiality and Security Agreement.



Organization Registration Form

Uniform Screening Tool (MUST)

Instructions		5. OrganizationType					
<p>Please refer to Chapter 5: Organization and User Registration found in the user documentation. Please visit http://www.ncmust.com/about/MUST_TRAINING_MANUAL.pdf.</p> <p>Once this form is completed, please fax this form along with the Confidentiality and Security Agreement to: Fax - 919-224-1072</p>		<p>Please enter all organization types that apply</p> <p><input type="checkbox"/> Referring Agency</p> <p><input type="checkbox"/> Admitting Agency</p> <p><input type="checkbox"/> State County Agency</p>					
1. Organization Information		6. Agency Type					
<p>Organization Name</p> <hr/> <p>Department/Site</p> <hr/> <table border="1" style="width: 100%;"> <tr> <td style="width: 50%;">NPI Number</td> <td style="width: 50%;">Medicaid Provider Number</td> </tr> <tr> <td>Phone Number (999-999-9999)</td> <td>Fax Number (999-999-9999)</td> </tr> </table>		NPI Number	Medicaid Provider Number	Phone Number (999-999-9999)	Fax Number (999-999-9999)	<p>Please enter all organization types that apply</p> <p><input type="checkbox"/> Acute Rehab</p> <p><input type="checkbox"/> AdultCareHome</p> <p><input type="checkbox"/> Aging and Disability Resource Center (ADRC)</p> <p><input type="checkbox"/> Alcohol Drug and Treatment Center (ADATC)</p> <p><input type="checkbox"/> Department of Social Services</p> <p><input type="checkbox"/> Developmental Center</p> <p><input type="checkbox"/> Health Department</p> <p><input type="checkbox"/> Home Care Agency</p> <p><input type="checkbox"/> HomeHealthAgency</p> <p><input type="checkbox"/> Hospice</p> <p><input type="checkbox"/> Hospital</p> <p><input type="checkbox"/> Local Management Entity (LME)</p> <p><input type="checkbox"/> LongTerm Acute Care Facility (LTAC)</p> <p><input type="checkbox"/> Long Term Acute Care Hospital (LTACH)</p> <p><input type="checkbox"/> Managed Care Organization (MCO)</p> <p><input type="checkbox"/> Mental Retardation Center (MRC)</p> <p><input type="checkbox"/> Neuro-Medical Center</p> <p><input type="checkbox"/> Nursing Facility (Skilled)</p> <p><input type="checkbox"/> Physician Office</p> <p><input type="checkbox"/> Psychiatric Residential Treatment Facility</p> <p><input type="checkbox"/> Residential Home</p> <p><input type="checkbox"/> Retirement Community</p> <p><input type="checkbox"/> Senior Center</p> <p><input type="checkbox"/> Specialty Hospital</p> <p><input type="checkbox"/> State Psychiatric Hospital</p> <p><input type="checkbox"/> Supervised Living</p> <p><input type="checkbox"/> Other</p>	
NPI Number	Medicaid Provider Number						
Phone Number (999-999-9999)	Fax Number (999-999-9999)						
2. Organization Mailing Address							
Address 1							
Address 2							
City	State	Zip					
County							
3. Administrators Contact Information							
First Name	Last Name	Middle Initial					
NCID Login Name							
Phone Number (999-999-9999)	e-mail Address						
4. Administrators Credentials							
Credential							
Comment							